

Guide til retur følgeseddel

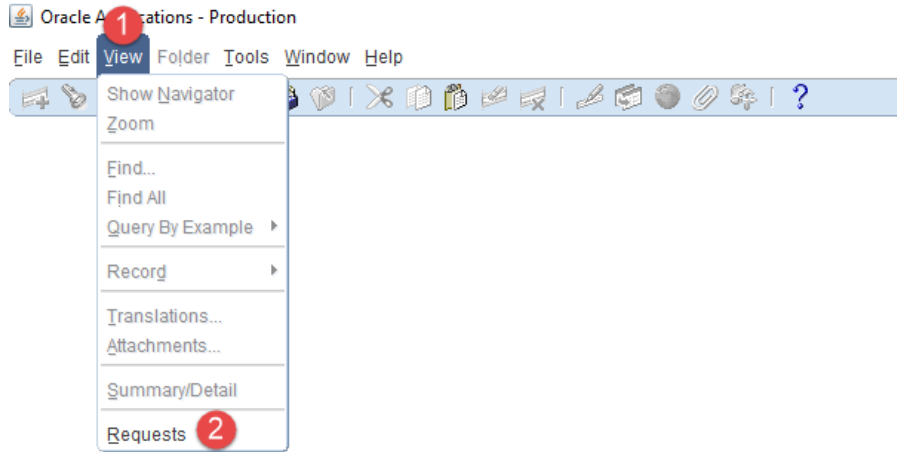
Store Controlling 16. november 2017



Sådan laver du en returordre følgeseddel i Oracle

1. Lav pakkelabel med Track & Trace nummer i Pacsoft
2. Lav returordre i Oracle via. "Move from Store"
3. Find RMA nr. (f.eks. 458795) inde i Oracle via "Order Organizer" og indsæt Track & Trace nummeret i feltet "Customer PO".
4. Du skal bruge RMA nummeret for at lave følgesedlen, så skriv det ned og fortsæt guiden.





1. Tryk på view inde i Oracle
2. Tryk på Request



Find Requests

☐ My Completed Requests

☐ My Requests In Progress

☒ All My Requests

☐ Specific Requests

Request ID

Name

Date Submitted

Date Completed

Status

Phase

Requestor

☒ Include Request Set Stages in Query

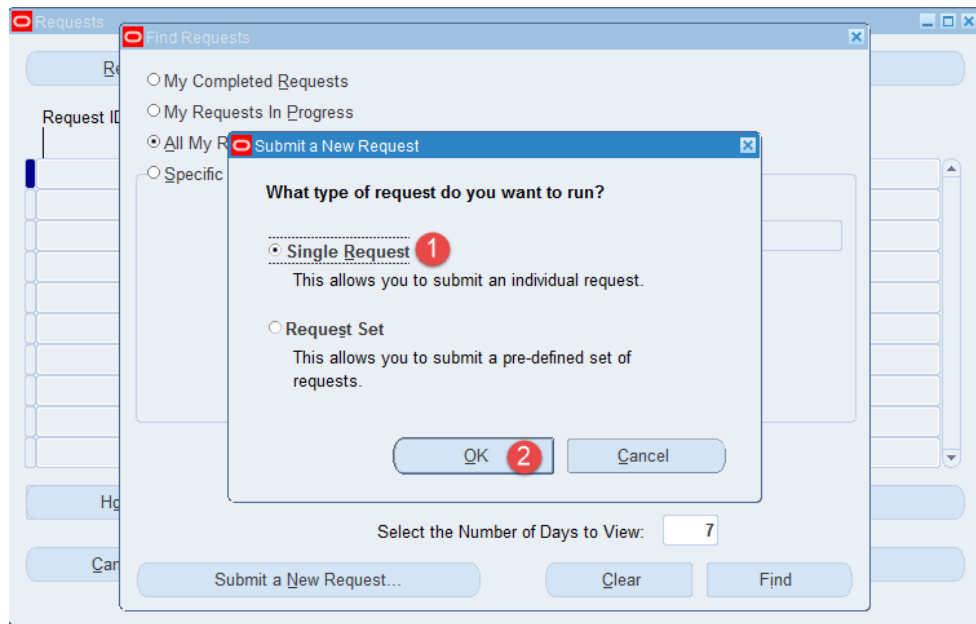
Order By

Select the Number of Days to View:

Submit a New Request... 1 Clear Find

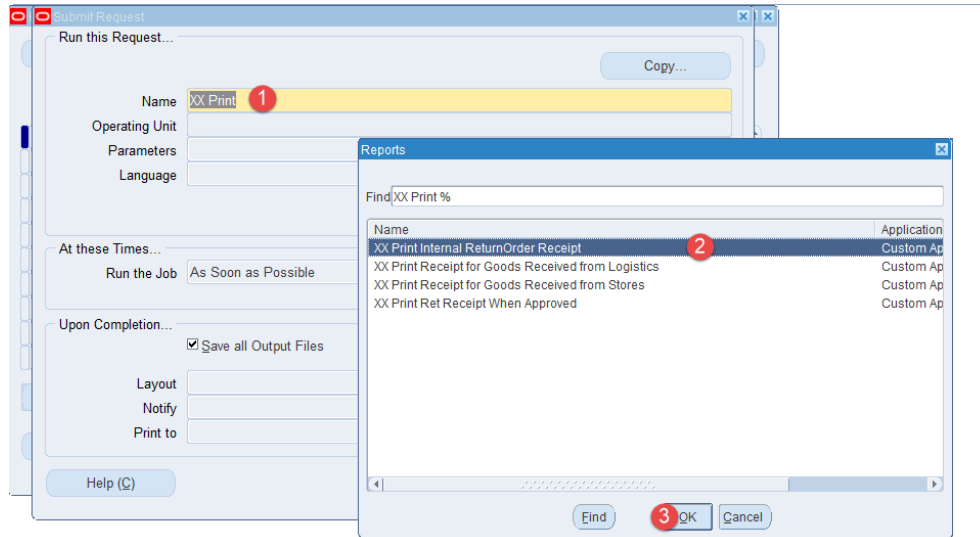
1. Tryk på Submit a New Request





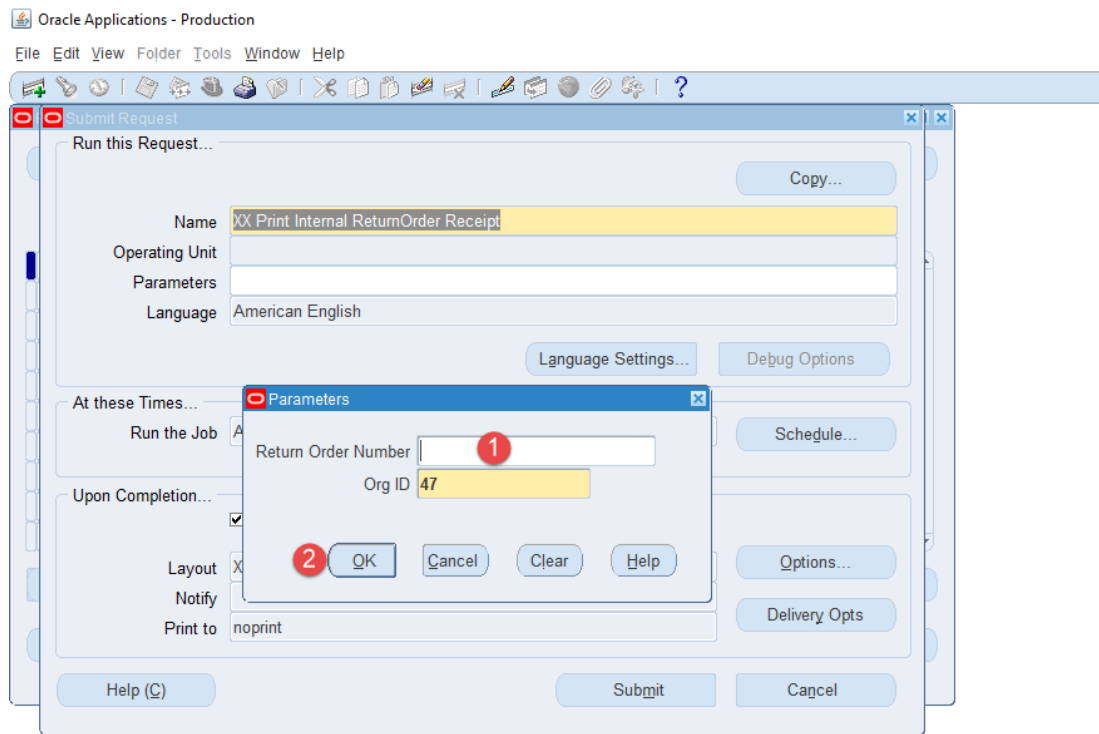
1. Vælg Single Request
2. Tryk på OK





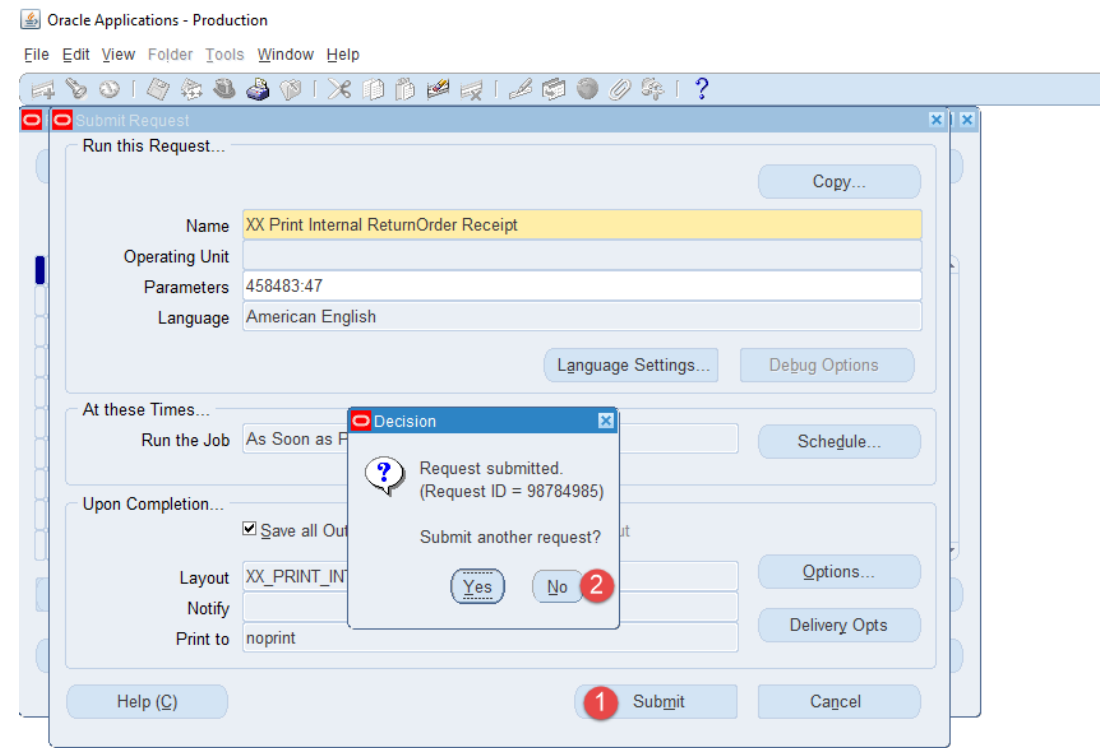
1. Vælg Name felter og skriv. XX Print og tryk på TAB knappen på dit tastatur.
2. Vælg XX Print Internal ReturnOrder Recceipt
3. Tryk på OK





1. Vælg feltet Retur Order Number.
2. Skriv dit RMA heri og tryk OK





1. Tryk på Submit
2. Tryk på No



Oracle Applications - Production

File Edit View Folder Tools Window Help

Requests

Find Requests

☐ My Completed Requests
☐ My Requests In Progress
☒ All My Requests
☐ Specific Requests

Request ID
 Name
 Date Submitted
 Date Completed
 Status
 Phase
 Requestor

☒ Include Request Set Stages in Query

Order By **Request ID**

Select the Number of Days to View:

1. Tryk på find



Oracle Applications - Production

File Edit View Folder Tools Window Help

Requests

Refresh Data

Find Requests

Submit a New Request...

Request ID	Name	Parent	Phase	Status	Parameters
98784985	XX Print Internal ReturnOrd		Completed	Normal	458483, 47
98784637	XX Print Internal ReturnOrd		Completed	Normal	26582211, 47

Hold Request

View Details...

View Output

Cancel Request

Diagnostics

View Log...

- 1. Vælg linje med dit RMA
- 2. Tryk på View Output



1

Packing Slip for Return Order

RMA Number: 458483
Sender: 3Butikken Odense (7854)
Report Date: 2017-11-16 08:55
Reference: 257059831964834363
Order Value: 30.068,00 DKK

Return Order Lines:

item	description	quantity	imei
A21623	Apple iP 6s Leather Case Marine Blue	6	
A21653	Huawei Honor 8 PC Case Blue	9	
A22037	Samsung Gear VR SM R323NBKANEE Black	5	
A22190	Puro Huawei P9 Lite UltraSilm 03 Nude Cover Transp	8	
A22223	eSTUFF Lightning Cable MFI 2m White	10	
A22224	eSTUFF Car Charger 2.4 MFI Lightning 1m	5	
A22310	Samsung Gear S3 Classic Kampagne 2pcs	2	
A22311	Samsung Gear S3 Frontier Kampagne 2pcs	3	
F21002	Samsung Galaxy S7 32GB Gold	1	355230086306044
F21002	Samsung Galaxy S7 32GB Gold	1	358810073183469
F21054	Sony Xperia XZ Blue	1	352632083630180
F21129	iPhone 7 Plus 256GB Red	1	355346082820612

Din følgeseddel kommer nu frem i et nyt Internet Explorer vindue.

Du kan nu printe den eller gemme den elektronisk.

Husk at lægge en i din kasse og gem en i din forsendelses mappe.

Husk at underskriv din seddel med dato og navn.



