



## **DCOTA for Apple Watch. Guidelines**

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# Confirm Device to be enrolled

Make sure you understand which device you plan to enrol in DCOTA. It's important because the procedure is different for each device type.

## New factory demo unit



Usually a device from the box. The opening screen is to select the Region.

- (1) Register demo unit in DemoUnit portal (**page 3**)
- (2) Follow steps on **page 5** to enrol in DCOTA

## Factory demo unit, previously installed



Demo unit was set up previously, but not enrolled in DCOTA. It looks like an active demo unit.

- (1) Register demo unit in DemoUnit portal (**page 3**)
- (2) Follow steps on **page 7** to enrol in DCOTA

## Revenue or restored device



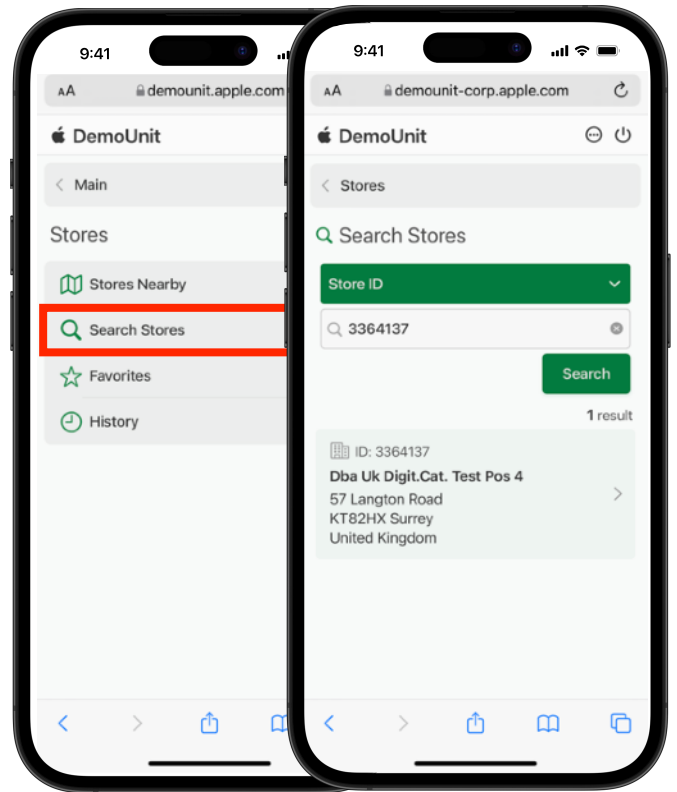
New revenue or restored demo device require a Demo iPhone to pair with and enrol in DCOTA.

- (1) Register demo unit in DemoUnit portal (**page 3**)
- (2) Follow steps on **page 9** to enrol in DCOTA

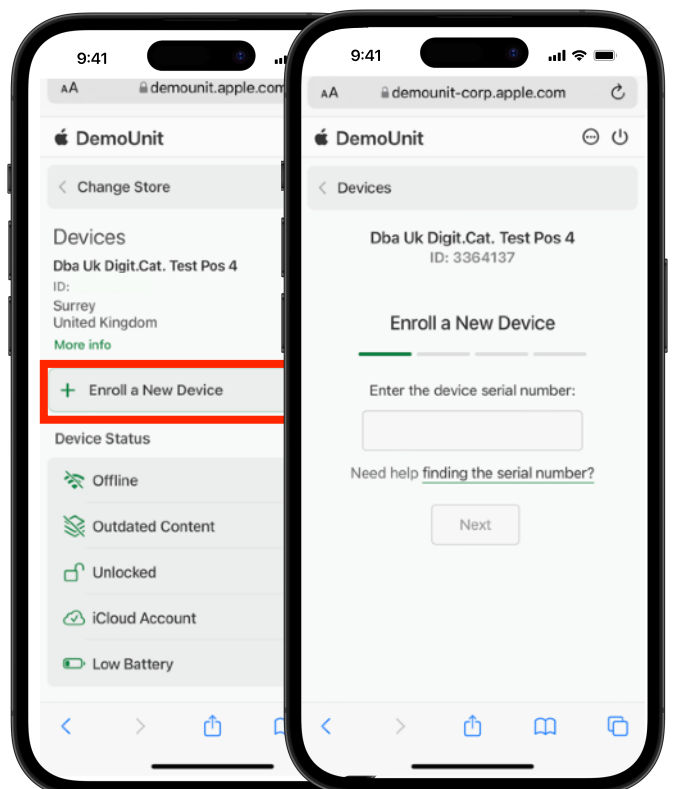
# Register device in DemoUnit portal

Before registering Apple Watch in DCOTA, check if it is compatible with DCOTA. To register Apple Watch you will need another device.

1. In **demounit.apple.com** tap **Stores**, then select either **Stores Nearby** (to use the map) or **Search Stores** > enter the Numeric Store Apple ID provided.
2. Select the correct store details > Confirm the store address is correct.

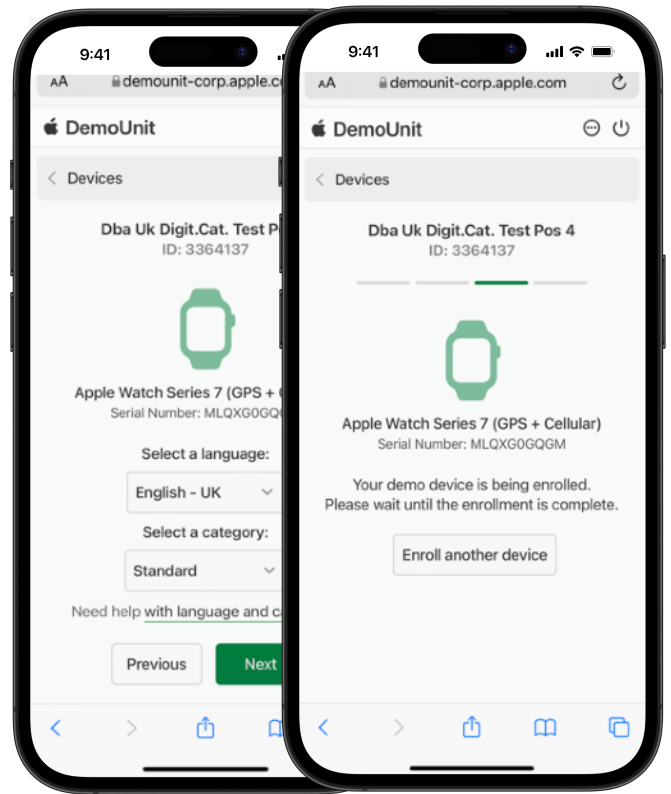


6. Tap on **Enrol a New Device**.
7. Type in the demo device serial number, tap **Next**.



5. Confirm language, and the category is Standard, tap **Next**.

*Note:* A 6 digit registration code will only appear if the device is a revenue unit that has not previously enrolled. If enrolling a demo device, or a device that has previous been enrolled, no code will appear – follow the next page/s to complete activation.



# Enrol new demo device

Follow these steps to enrol new Apple Watch demo device. Use other guides for revenue device or demo device that was previously set up.

**! Important** Ensure device is registered in DemoUnit portal or app before powering on.

1. Tap **Next**.
2. Select Region/  
Country.



3. Tap **Next**.
4. Select **Fixture Demo**, unless using F208 Try On Tray (Apple Shop only, Wrist Demo).



5. Tap **Continue** to select Wi-Fi.
6. Select correct network.



7. Input the password using Keyboard on Watch Series 8 or Scribble on Watch SE 2nd gen (use dedicated guide).
8. Tap **Activate** and wait for device to complete activation.



*Note:* Confirmation displays when complete. Device will then update to the latest content.



# Enrol device that was already set up

Follow these steps to enrol the demo device that was previously set up but not enrolled in DCOTA.

1. Press the Crown > Tap on **Settings**.
2. Triple tap with **2 fingers** in between the icons to access the Hidden Menu.



3. Tap on **Demo Mode**.
4. Select **Fixture Mode**  
*Note: The Watch will go back to the Home Screen.*



5. Access the Hidden Menu again

6. Select **Wi-Fi** > Select correct network.



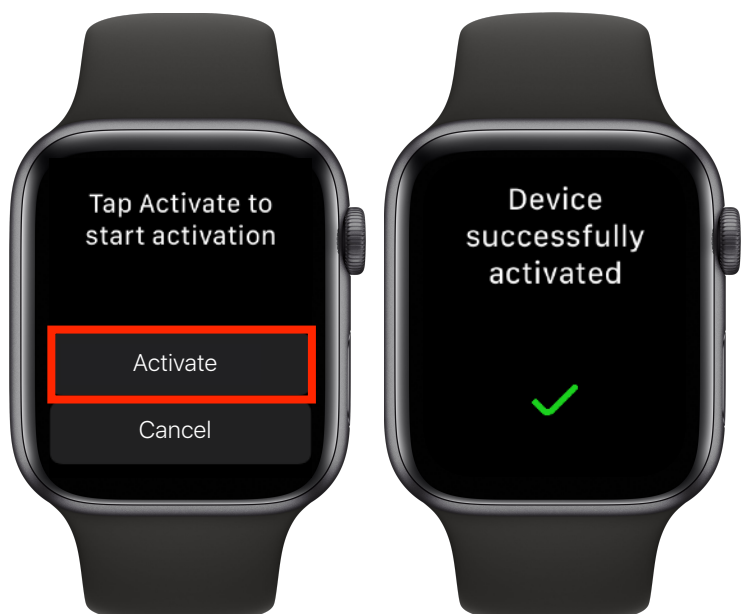
7. Input the password using Keyboard for Watch Series 8 or Scribble for Watch SE 2nd gen (see page 11)

8. Access the Hidden Menu again > Select **Activate**



9. Tap **Activate** and wait for device to complete activation

10. Once device is activated, press the Crown to go to the Home Screen





# Enrolling revenue or restored device

You will need an iPhone to pair your revenue or restored demo device and then enrol it in DCOTA.

**! Important:** Register demo unit serial number on DemoUnit. Ensure companion iPhone is on correct network.

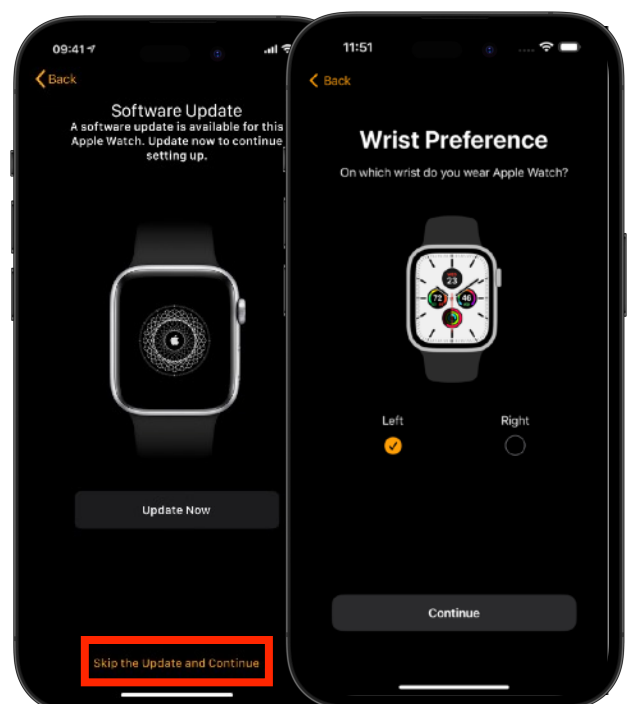
1. On iPhone open Watch app and tap **Start Pairing**.



2. Select **Set Up for Myself** > Tap **Skip the Update and Continue**.

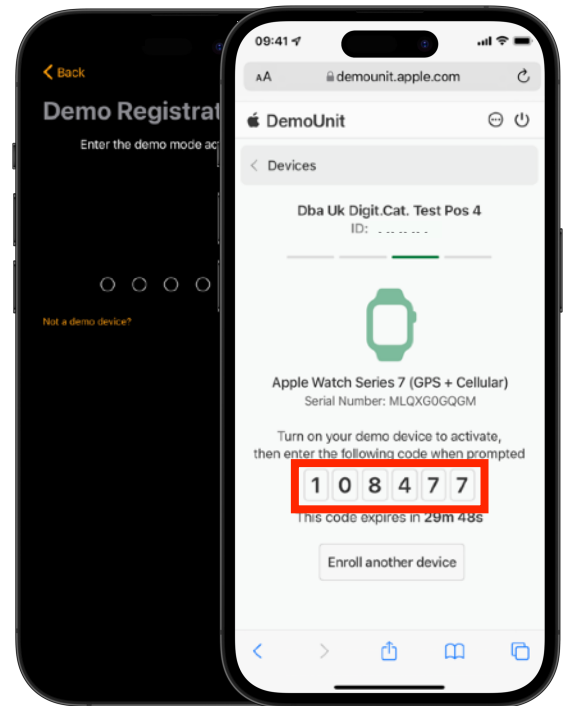
3. Select **Right** in Wrist Preferences.

4. Accept Terms & Conditions if required.

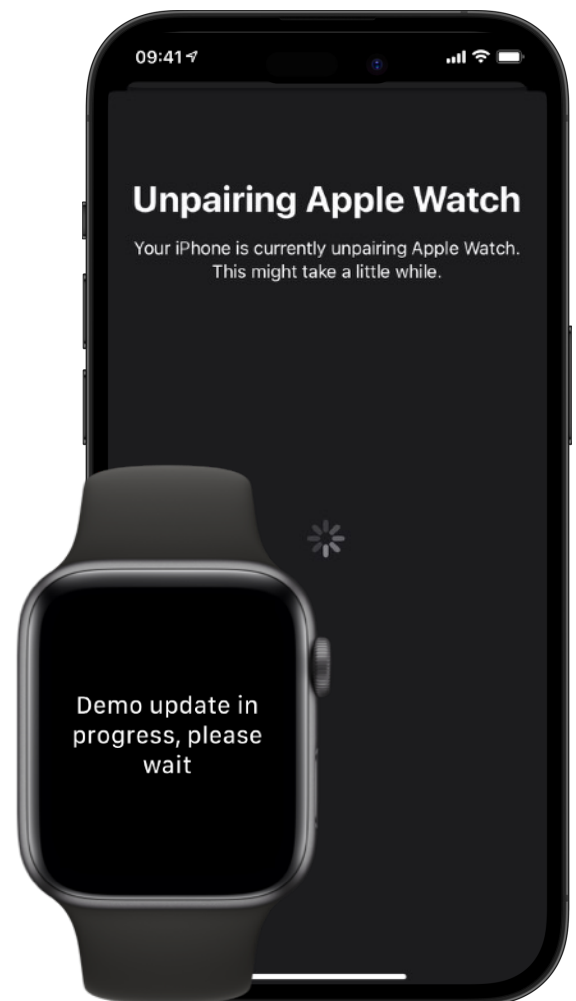


5. Type 6-digit activation code (from Apple Watch registration step).

**⚠ Important:** Code will be required only if enrolling a revenue device that has not previously been on DCOTA. Otherwise device will go straight to the next step.



*Note:* Ignore any further setup prompts and wait for Watch to unpair (this will automatically happen). Refer to next page to complete set up.



# Demo Watch set up

To complete set up process after you unpaired Watch from iPhone companion, follow these steps.

1. Power on Watch > Tap **Next**.

2. Select Region/Country.



3. Tap **Next**.

4. Select **Fixture Demo** for devices that cannot be tried on. *Note:* Only select Wrist Demo for F208 Try-on Tray in Apple Shop.



5. Tap **Continue** > ensure the Watch is connected to the same network as the companion iPhone.

6. Press the Crown to go to the Home Screen.

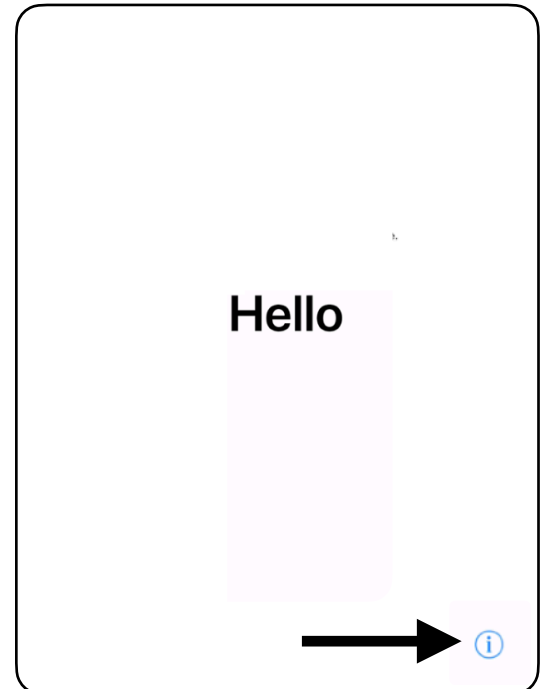
7. If Watch has been restored, tap on each native app to download.



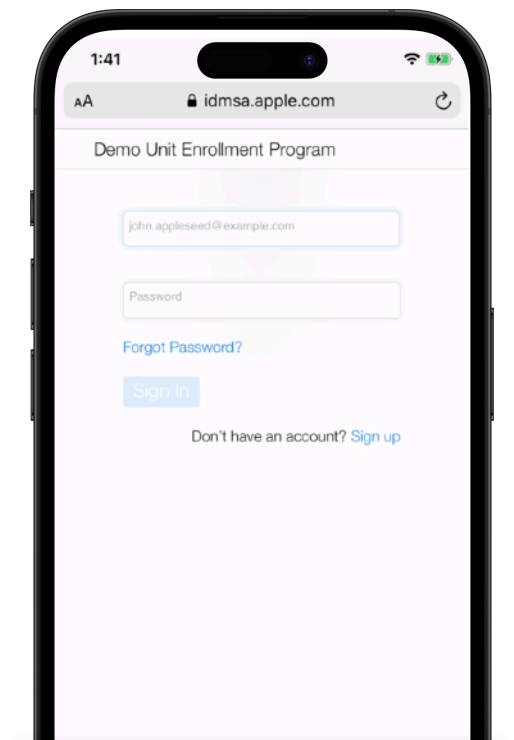
# Enrol Watch Companion

To use your iPad as a Apple Watch companion, follow these steps on how to register it in DemoUnit portal and then enrol in DCOTA.

1. Start with the device at the Hello Screen and have the serial number ready for enrolment.

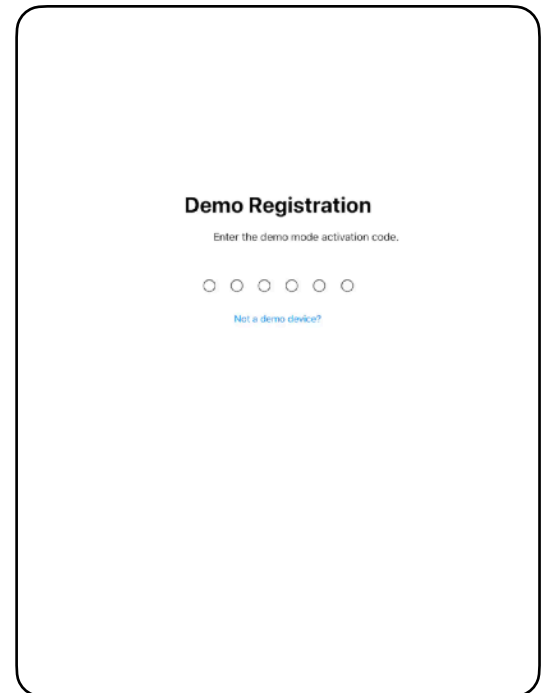


2. Using another device, Login to **<https://demounit.apple.com>** with any Apple ID.
3. Enter demo device Serial Number.
4. Search for the store.
5. When asked to choose store specific options, choose **Watch Companion category**.
6. Record the generated 6-Digit Pin.



7. On iPad, Select **Manual Setup**.
8. Choose your network.
9. When prompted, enter the 6-Digit Pin that was generated

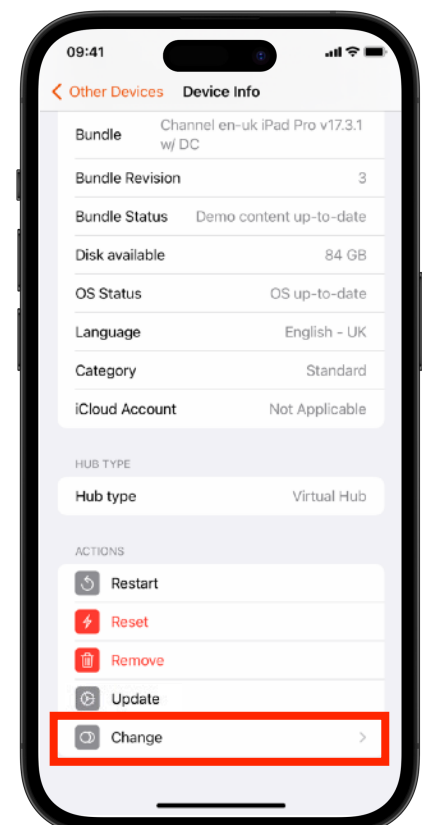
*Note:* If done correctly, you should see a message on the DemoUnit website indicating enrolment was successful.



## Change the category to Companion

If the device is enrolled in DCOTA but is setup using a different category than Watch Companion, you can Change the category without needing to reset the device.

1. On another device enrolled at the same store access the hidden menu.
2. Choose **Other Devices**, then tap the iPad that should be setup as Watch Companion.
3. Scroll down and tap **Change**, then select **Watch Companion**.



# Connecting to Alternative Wi-Fi

Use on-device hidden menu to change you demo Watch WiFi settings.

1. Tap **3 times with 2 fingers** in the Settings app to access the Hidden Menu.
2. Scroll down and tap on **Snapshot**.



3. Tap on **Unlock Snapshot**.

*Note:* The device will restart.

4. Go back to the Hidden Menu using the **triple tap with two fingers** > select Wi-Fi.



5. Select correct network > Input the password using Keyboard or Scribble for Watch SE.
6. In the Hidden Menu select **Lock Snapshot**.



# Change Demo Mode

You can change Apple Watch demo mode via on-device Hidden (nano) menu.

1. in the Settings app, Tap **3 times with 2 fingers**
2. Scroll down and tap on **Snapshot**.



3. Tap on **Unlock Snapshot**.

*Note:* The device will restart.

4. Go back to the Hidden Menu using the triple tap with two fingers, select **Demo Mode**.



5. Select **Fixture Demo**

*Note:* Only select Wrist Demo for F208 Try-on Tray in Apple Shop.

6. In the Hidden Menu select **Lock Snapshot**.





# Use Scribble on Apple Watch SE

To input a network password on Apple Watch SE you need to follow these steps.

1. Use Scribble to input network password characters.
2. If Scribble doesn't recognise a character or number, input a dash '-' before attempting to type in the character again.
3. After inputting the character, tap on it to select it (it will highlight in Green).
4. Use Digital Crown to scroll and select correct character or number option.
5. Tap on the '-' to select it, then remove it with **Delete** button (bottom right corner).
6. Tap **Done** when complete.





# Restore device to factory settings

You can use on-device hidden menu to restore your DCOTA enrolled device to factory setting.

1. Tap **3 times with 2 fingers** in the Settings app to access the Hidden Menu.
2. Scroll down and tap **Erase All Content and Settings**.
3. Scroll and tap **Erase All**.

